

Practice Statement of Intent

IT/ELECTRONIC PATIENT RECORDS

STATEMENT OF INTENT FOR ST STEPHEN'S HEALTH CENTRE

New contractual requirements came into force from 1st April 2014 requiring that GP practices should make available a statement of intent in relation to the following IT developments:

- Referral Management
- Electronic Appointment Booking
- Online Repeat Prescription Requesting
- Summary Care Record
- GP2GP transfers
- Patient Access to Records

Please find below details of the practice position with regards to these developments:

REFERRAL MANAGEMENT

All practices must include the NHS Number as the primary identifier in all NHS clinical correspondence issued by the practice.

St Stephen's Health Centre currently meets this requirement.

ELECTRONIC APPOINTMENT BOOKING

Practices are required to promote and offer the facility for all patients, who wish, to book, view, amend, cancel and print appointments online.

St Stephen's Health Centre currently offers the facility for booking and cancelling appointments online, for confidentiality reasons this service is available for patients aged 18 years of age and over. If you do not already have a user name and password for this facility, please ask at reception.

St Stephen's Health Centre currently meets this requirement.

ONLINE REPEAT PRESCRIPTION REQUESTING

Practices are required to promote and offer the facility for all patients, who wish to, to order online, view and print a list of their **repeat** prescriptions for necessary drugs, medicines or appliances.

St Stephen's Health Centre are now offering the facility for ordering repeat prescriptions online. If you are interested in this service please ask for a user name and password for this facility, please ask at reception.

St Stephen's Health Centre currently meets this requirement.

SUMMARY CARE RECORD (SCR)

Practices are required to enable successful automated uploads of any changes to a patient's summary information, at least on a daily basis to the Summary Care record, or have published plans in place to achieve this by 31st March 2015.

Having your Summary Care Record available will help anyone treating you without your full medical record. They will have access to information about any prescribed medication you may be taking and any drugs that you have a recorded allergy or sensitivity to which you have informed us about.

If you do not want your medical records to be available in this way then you will need to let us know, so we can update your records. You can do this via an opt-out form, available on our website under SCR information, or please ask at reception.

St Stephen's Health Centre currently meets this requirement.

GP2GP RECORD TRANSFERS

There is a contractual requirement to utilise the GP2GP facility for the electronic transfer of patient's records between practices, when a patient registers or de-registers.

It is very important that you are registered with a doctor at all times. If you leave your GP and register with a new GP, your paper medical records will be removed from your previous doctor and forwarded on to your new GP via NHS England. It can take several weeks for your paper records to reach your new surgery. With GP to GP record transfers, your electronic record is transferred to your new practice much sooner.

St Stephen's Health Centre currently meets this requirement.

PATIENT ACCESS TO THEIR GP RECORD

Practices are required to promote and offer the facility to view online, export or print any summary of information from their records relating to medications, allergies, adverse reactions and any other items/date such as 'additional' record elements which has been agreed between the contractor and the patient, or have published plans in place to achieve this by 31st March 2015. The Patient Access to the GP Record facility is not yet live at St Stephen's Health Centre Practice, but plans are underway to offer this service from March 2015 subject to the availability of the NHS GP systems and software.